



1100 Circle 75 Parkway
Suite 1100
Atlanta, GA 30339

April 14, 2021

Resilient Focused Family Therapy
6179 Chastain Way
Fairburn, GA 30213

Dear Provider:

Welcome to Peach State Health Plan! You are now considered a participating provider and you are loaded in our claims system. The effective date of your Medicaid contract is **4/1/2021**.

Note that we offer the following to help reduce your administrative burden:

- Over 90% of services do not require prior authorization by Peach State
- Our claims payment averages 5-6 day turnaround
- We have two check runs weekly for timely payment

Please take a few minutes to visit our provider “Secure Web Portal” and experience the great features:

- Individual patient alerts for HEDIS compliance
- Patient health records
- Updates on claims status
- Payment History
- 3-step authorization process with document attachments
- Many more features are available at www.pshpgeorgia.com

If you have any questions about your participation with Peach State Health Plan, please contact your Provider Solutions Representative to schedule an orientation as soon as possible at (866) 874-0633. Welcome to Peach State.

Sincerely,

Urcel Fields
Chief Operating Officer